



**SAFEGUARD** – Listen to the adult. What immediate steps need to be taken to safeguard the adult? What has happened and what does the adult want to happen now?

**INFO** – Agency to investigate or gather information and share with partners as appropriate. Enquiries to be undertaken by relevant agencies. Efforts to be made to understand what has happened. Does the adult understand what is being done and why?

**PREVENT** – What steps can agencies take to ensure that the adult is kept safe? Does the adult understand any plans that have been put in place to support them? Have agencies acted based on the person's thoughts, wishes and feelings?

**RECORD** – Record the action taken by the agency and embed the views of